

[Kids Klub Policies and Procedures](#)

Attendants are in charge at all times. Repeated warnings due to misconduct can be grounds for ejection from the camp. We operate a 1:10 instructor to child ratio and put our staffers through background checks, provide them with first aid & CPR certifications, & hold them to the standards outlined in the SSMI Handbook.

Any kids/guests with special health requirements should be brought to the attention of the staff & attendants upon arrival.

Check-In Policy

Each parent/student must check in at the front desk upon entering the facility each time. This helps us track attendance to ensure proper billing.

Please do not drop your kids off at the door!

Walk your children into Kids Klub and sign them in daily. Do not leave your kids unattended at any time.

Payment & Fees

Payment for Kids Klub is due on the first day your child is registered for camp. We cannot hold a space without payment. Please register your child into class each day or week they will be attending. Registering once does not register your child all summer. Daily prorates are not available.

This program is not licensed by the state of Texas.

Past Due

Balances on accounts must be paid off / settled before registering into additional EPRC programming, including Kids Klub. If you think your account is past due, log in to our Self-Service website (<http://bit.ly/2mBD8Yg>). All monies owed will be displayed in red.

Lunches/Snacks

Please send your children with adequate nutrition for their busy day.

Remember that you are sending them for potentially the whole day of activities, and EPRC only supplies a mid-afternoon snack (of usually popcorn). Sometimes children are not sent with enough food or drinks to get them through the day. We recommend sending them with a morning snack, a lunch, and a few drinks.

Dress Code

Please send your kids in comfortable clothes and tennis shoes/sneakers. Refrain from sending them in denim. It does not move as freely, and denim gets hot quickly. There may be days, weather permitting, that your child goes outdoors for class. We also recommend sending a change of clothes for younger children (as accidents happen).

On Fridays, we have "Water Days" where your child will be outside playing games with water balloons, slip-n-slides, and trip to the Wave Pool. Children will need to be sent with swimsuits & hats or cover-ups, a towel, sunscreen, and dry clothes.

Lost or Stolen Property

Eagle Pointe is not responsible for lost or stolen items. We recommend writing your or your child's name on extra items you bring into the facility or leaving any unnecessary items at home.

Electronics

Children may not bring mobile devices (cell phones, iPads, etc.) to Kids Klub.

Sick / Illness

Children need to be fever-free for a full 24 hours before coming to Kids Klub. If your child is experiencing heavy symptoms (severe runny nose, rattle cough, a noticeable irregular rash or lice), we may ask you to remove your child from class. This is a safeguard for helping us all keep each other healthy.

Cancellations

If you need to cancel or you are unable to bring your child(ren) on their scheduled day, we must be notified 24 hours in advance, *or at least the evening before date registered for.*

If you cancel day-of, we will not issue a refund or reschedule your child.

Make-up Days

There are no make-up days available for Kids Klub. We will do our best to accommodate and reschedule your child(ren) on an as-available basis.

Kids Klub ends promptly at 6:00pm.

We will charge your credit card on file \$10 if you are late picking up your child.