Policies and Procedures

Youth Programs at EPRC

- **Check-In Policy:** Each parent/student must check in at the front desk upon entering the facility each time. This helps us track attendance. Please do not drop your kids off at the door, but rather walk them into class. Do not leave your kids unattended at any time to wander around the facility or outside alone.

- **Payment and Fees:** Payment for class is due on the first class of the month. Please register your child into class each month. Registering once does not register your child all year. Prorates not available.

- **Dress Code:** Please send your kids in comfortable clothes and tennis shoes/sneakers. Refrain from sending them in denim. It does not move as freely, and denim gets hot quickly. There may be days, weather permitting, that your child goes outdoors for class.

- **Parent Watch Policy:** Parents are welcome to watch their child anytime. However, for safety reasons and in order not to distract the students, siblings who are not enrolled in class should remain off the courts and equipment.

- **Media and Mobile Phone Policy:** We encourage parents to bring iPads, gaming devices, toys or homework for siblings to use during class so they have something to do. Please keep in mind that some devices can be a distraction to class, so all toys or media must be used with headphones or kept on silent. Please exit the class for long phone conversations.

- **Lost or Stolen Property:** Eagle Pointe is not responsible for lost or stolen items. We recommend writing your or your child's name on extra items you bring to the facility or leaving any unnecessary items at home.

- **Sick Policy:** Children need to be fever-free for a full 24 hours before coming to class. If the child is experiencing heavy symptoms (severe runny nose, rattle cough, a noticeable irregular rash or lice), we may ask you to remove your child from class. This is a safeguard for helping us all keep each other healthy.

- **Make-up Policy:** There are no make-up days available for some classes.

- **Stay on Premises:** Parents must remain on EPRC property during class.